



Strategic Plan

2017-2018

For better mental health

Strategic Overview

Vision

Optimum personal recovery and wellbeing

Our Purpose

To provide opportunity for people living with mental illness and/or complex needs to enjoy a meaningful life by strengthening self-identity, personal responsibility and hope.

Our Guiding Principles

Recovery-orientated practice is a partnership where the person with the lived experience is the expert in their recovery and our staff bring their understanding and expertise to support this journey.

- Person centered
- Respect and dignity
- Acceptance of diversity
- Reflective practice
- Strengths based approach
- Flexibility and innovation
- Collaborative partnerships
- Community connection and participation
- Skilled, supported and informed workforce
- Evaluation, planning and continuous improvement

Goal One

Provide and Support Specialised, Customised Services for People with Mental Illness and/or Complex Needs

Objectives

- Prioritise positive engagement between Mentis Assist and people with mental illness and/or complex needs
- Expand the suite of quality services for people with mental illness and/or complex needs
- Build the capacity of people with mental illness and/or complex needs to fully engage in the community

Goal Two

Pursue Opportunities for Innovation that enables Sustainable, Creative and Flexible Responses to Identified Needs

Objectives

- Establish new services supported by meaningful partnerships
- Provide services that respond to a broad but specialised range of needs for people with mental illness and/or complex issues
- Respond to opportunities to expand the geographic areas in which Mentis Assist operates

Goal Three

Mentis Assist will ensure an Appropriately Skilled and Engaged Workforce

Objectives

- Human resource systems and practices provide a flexible and responsive workforce
- There are effective internal staff communication systems and mechanism
- Staff are appropriately trained, skilled and supported to undertake their role

Goal Four

Ensure our Resources and Systems are Effective and Efficient

Objectives

- Identify and develop key initiatives and systems to support client directed funding
- Utilise data to plan for, and adapt to, changing client needs
- Financial and physical assets are well managed
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Goal Five

Provide Leadership as a Socially Responsible, Reputable and Sustainable Organisation

Objectives

- Be an organisation of choice for people with mental illness and/or complex needs
- Build collaborative relationships that enhance community and business corporate-social responsibilities
- Be accountable and transparent